



38190 Commercial Court
Slidell, LA U.S.A. 70458
Ph.(985)847-1104, Fax 1106
Email: sales@outlandtech.com
WEB: www.outlandtech.com

LIMITED WARRANTY

Outland has a strong commitment to high quality production. Each ROV system has a twelve (12) month limited warranty against defects in workmanship or materials with the exception of those outlined in the limitations and exclusions. Outland will repair or replace at its discretion the defective components.

Limitations and Exclusions

- The limited warranty does not cover damage caused by improper use, poor maintenance or accidental damage of the ROV or it's components.
- The limited warranty does not cover items subject to wear including but not limited to view ports, o-rings, frame, umbilical and propellers unless found to be defective in workmanship and/or materials.
- The limited warranty does not cover any modification made to ROV without authorization from Outland Technology Inc.
- The limited warranty does not cover components damaged due to incorrect power connection per user's manual.
- The limited warranty does not cover items not actually built by Outland. Example (Monitor & Sonars etc.). That would be covered by the manufacturer's warranty.

Advertising claims made by us represent our honest opinion of the qualities and features offered by the products described. We disclaim any warranties expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as provided herein. In no event shall Outland Technology be liable for consequential damages of any kind.

Shipping

All returns for warranty service must be authorized by Outland. You must call or email Outland for a RMA#. The assigned RMA (Returned Materials Authorization) number which must be clearly indicated on each item returned for service.

NOTE: To submit a ROV or its components for warranty a RMA form must be completed.
Please complete as best and detailed as possible.

For warranty shipping within the first 30 days, Outland will pay for ground shipment on ROV System domestic orders incoming and outgoing to a maximum of \$75.00 each way. International shipments will be credited up to \$75.00 US for incoming and outgoing freight charges to Outland Technology.

After 30 days the client is solely responsible for shipping to and from Outland Technology Inc.

During the first 30 days of the warranty period, should faster delivery service be requested, a \$75.00 US credit towards expedited freight for each applicable leg will be given.

If you have any questions regarding the installation and operation of this equipment, or if more information is needed contact:

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(985)847-1104 FAX (985)847-1106
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(Website) <http://www.outlandtech.com>